

**IMPORTANT INFORMATION  
FOR GRINDER PUMP OWNERS**

**PLEASE READ CAREFULLY  
AND FOLLOW INSTRUCTIONS**

You have or you are about to have a sewer system known as a low-pressure force main with a grinder pump. This is a very reliable system as long as a few simple precautions are taken.

Wastewater from your house empties into a tank buried in the ground. There is a pump inside the tank that grinds up human wastes and pumps it under pressure to the street into a larger pipe that takes it to the wastewater treatment plant.

There are certain objects that cannot be flushed through the system and more importantly through the grinder pump. Those objects are **GREASE**, glass, metal including razor blades, plastics such as toys and utensils, sanitary napkins or tampons, **GREASE**, seafood shells, fish scales, diapers, **GREASE**, rags, clothing of any kind, and **GREASE**. In addition, you must **NEVER** introduce explosives, flammable material, oil, strong chemicals to include strong household chemicals, or gasoline.

Any of these materials may cause the pump to fail and it may not be covered under warranty. Grease is the biggest culprit because it is so easy to pour a little down the drain and think nothing of it. Grease sticks to the float switches, hardens and does not allow the pump to cycle. This will cause your system backup and cost you to have it cleaned and put back into service.

During temporary power outages, be aware that your pump will not operate. There should be enough reserve in the tank for adequate toilet flushing but you should refrain from other water needs until power is restored.

If you have any questions concerning the operation and maintenance of your grinder pump, please call the City of Port St. Joe, Public Works Department at (850) 229-8247.

Customer: \_\_\_\_\_  
Please Print

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Signature: \_\_\_\_\_